

## QUALITY MANAGEMENT STATEMENT

Khush Ingredients Ltd is engaged in the import and supply of Essential Oils, Chemical and associated products. We strive to deliver excellence in everything we do.

Accordingly, the Senior Management is committed to establishing a Quality Management System that meets the requirements of ISO 9001: 2015 and is implementing policies and processes throughout the organisation to achieve this. This is underpinned by our strong belief in seven core Quality Management Principles all of which will help us improve our organisation:

- Customer Focus
- Leadership
- Engagement of people
- Process Approach
- Improvement
- Evidence based decision-making
- Relationship management

It is our policy to procure and service our customer's products, complying with contractual and regulatory requirements, in a controlled, safe and environmentally conscious manner, while constantly aiming to increase efficiency by continuously improving methods and processes.

Our Quality Objective is to sustain a growing, profitable company based upon providing high quality, well specified, ethically sourced ingredients from Competent Suppliers who we want long term, fair relationships with. We want to provide our customers with full, accurate and up to date information on the ingredients, meeting all legislative requirements, delivered to meet their expectations.

All parts of our organisation will reflect our shared values of trust and integrity across stakeholders from customers, prospects, partners, contractors, suppliers, shareholders and employees.

The management is committed to achieving quality outcomes by setting high standards and providing contributors (employees, suppliers, partners and contractors) with the required resources, training and authority to act with accountability. We are committed to meet regularly to direct the quality policy and provide a framework to meet these set quality objectives.

We are committed to non-testing of ingredients on animals.

Our performance is based upon the quality of our contributors and we hope to inspire, encourage and recognise the contribution of our team.